



LIVE THE LEGEND OF NORWAY

2025 | 2026

Signature
VOYAGES

The Svalbard Line
The North Cape Line

Original
VOYAGES

The Coastal Express
The Coastal Express – tours
The Coastal Express – short voyages

THE HURTIGRUTEN DIFFERENCE



130 YEARS OF RELIABILITY

We are the original Norwegian voyage, sailing the coast every year, every season, through sun, snow, and storms since 1893. You can trust in our experience to take care of you every step of the way.

YOUR RELAXING HAVEN AT SEA

Our ships are much smaller than most other cruise ships, sailing with just a few hundred guests. We're about quality and authenticity, not casinos or water slides. The real show is Norway.

BOOKING AND TRAVEL MADE EASY

Don't worry about flights, hotels, or tours before or after your voyage. We can simply package everything together for you. Our dedicated boarding lounge in Bergen also means a smooth start to your sailing.

WELL-ORGANISED, FLEXIBLE FLEET

With nine ships, we have one of the largest cruise fleets on the Norwegian coast. No one else sails to more places in Norway or has as many unique experiences or travel dates for you to choose from.

DEEP KNOWLEDGE AND EXPERTISE

Sailing the coast for as long as we have, we know it better than anyone. Our Coastal Experience Team will be by your side to share stories and insights passed down through generations.

THE TRUE TASTE OF NORWAY

Our award-winning Norway's Coastal Kitchen food concept allows you to savour fjord-to-table dishes and drinks every day, sourced from our unmatched network of top local suppliers.

'WORLD'S BEST ESG RANKED CRUISE COMPANY'

We care for the coast we call home and are proud to be the best ESG-ranked cruise company in the world*. We are also working towards having our first zero-emission ship set sail in 2030.





FACTS ABOUT NORWAY

100,000 km of coastline

Second longest coastline in the world

1,700 fjords

50,000 islands

2/3 of the country is mountainous

Warmed by the Gulf Stream

5.5 million population

FACTS ABOUT SVALBARD

Part of Norway

1,000 km from the North Pole

Northernmost settlements in the world

Three main islands: Spitsbergen is the largest

Warmed by the last branch of the Gulf Stream

2,500 population

Dear curious seafarer,

We warmly welcome you to our home: a land of myth and magic.

Many of us Norwegians grow up to fairy tales and folklore inspired by the natural beauty Norway is known for.

Here, our mountains are made of trolls and the Northern Lights are our bridges to Valhalla.

I often think of Norway as one, large living legend: full of stories to tell, and to experience.

Sailing Norway's coast since 1893, we've been at the heart of that legend, connecting people together, and sustaining communities for generations.

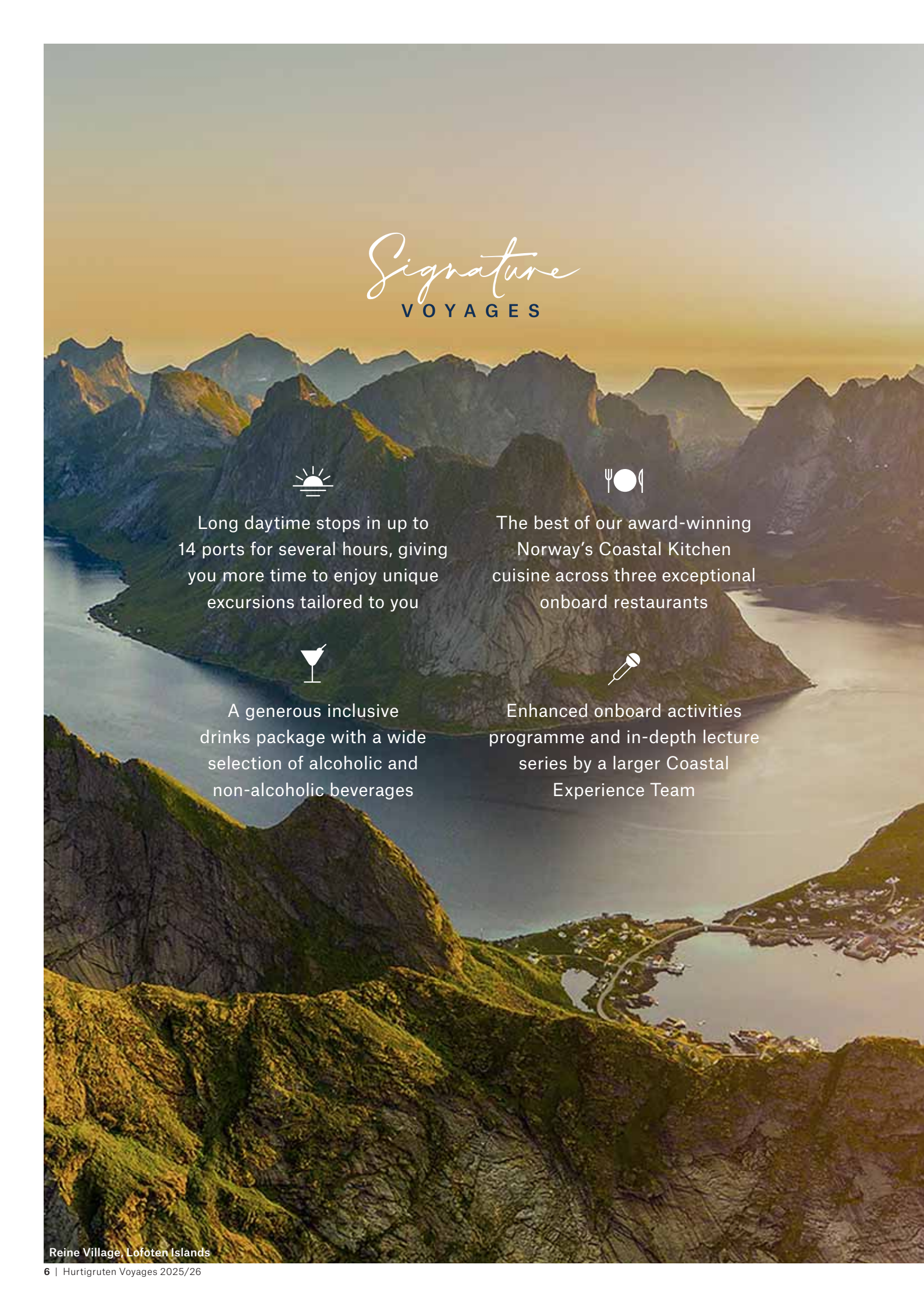
It's your turn to take your place in this legacy. Let us show you the true culture of Norway and its coast.

Sail with us and live the legend of Norway.

Hedda Felin

CEO Hurtigruten





Signature VOYAGES



Long daytime stops in up to 14 ports for several hours, giving you more time to enjoy unique excursions tailored to you



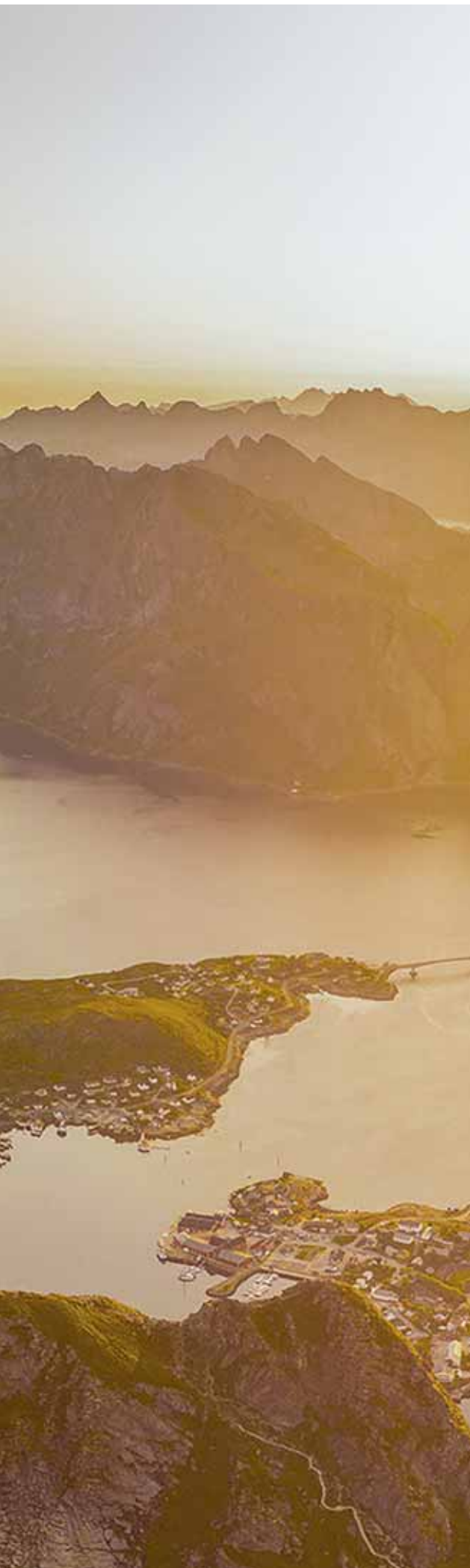
The best of our award-winning Norway's Coastal Kitchen cuisine across three exceptional onboard restaurants



A generous inclusive drinks package with a wide selection of alcoholic and non-alcoholic beverages



Enhanced onboard activities programme and in-depth lecture series by a larger Coastal Experience Team



Sail with all-inclusive food and drink to our top-handpicked destinations

THE SVALBARD LINE

Sail the coast to the remote Arctic archipelago of Svalbard and the last town before the North Pole.

- Sailing in summer and autumn
- 15 days, 14 ports
- Northbound only: 8 days, 7 ports
- Southbound only: 8 days, 9 ports
- Port calls during the day only
- Average of 5 hours in each port
- 30+ optional summer excursions



THE NORTH CAPE LINE

Your Northern Lights adventure between Oslo and North Cape at the top of Europe.

- Sailing in autumn, winter, spring
- 15 days, 12-13 ports
- Northbound only: 7 days, 7 ports
- Southbound only 9 days, 7-8 ports
- Port calls during the day only
- Average of 6 hours in each port
- 25+ optional seasonal excursions

THE SVALBARD LINE

Follow summer's never-setting Midnight Sun along the Norwegian coast and up to the Arctic archipelago of Svalbard at the top of the world.

15
DAYS

Bergen – Longyearbyen – Bergen

14 ports

30+ optional excursions

Departure dates 2025: 20 May, 3, 17 Jun,
1, 15, 29 Jul, 12, 26 Aug, 9 Sep



Ny-Ålesund, Svalbard

Day 1 | Bergen

Welcome to Norway and its second largest city. If you have time before boarding the ship, browse the boutiques in Bergen's UNESCO-listed Bryggen area and visit the covered fish market.

Approx. departure time: 2:30pm

Day 2 | Åndalsnes

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along the Isfjord and the Romsdalsfjord.

Approx. time in port: 6 hours

Day 3 | Træna

An archipelago along the Helgeland coast, Træna is home to one of Norway's oldest fishing villages as well as a large population of Sea Eagles.

Approx. time in port: 4 hours

Day 4 | Reine

This 18th century fishing village of red *rorbuer* below jagged mountain peaks in the Lofoten islands is one of the most photographed landscapes in all of Norway.

Time in port: 6 hours

Day 5 | Tromsø

Tromsø is the historic and modern-day jewel of the Arctic, boasting top restaurants and the iconic pyramid-shaped white Arctic Cathedral.

Approx. time in port: 8 hours

Day 6 | Honningsvåg

Welcome to the gateway to North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a clifftop globe monument.

Approx. time in port: 7 hours

Day 7 | At sea

Relax in your ship's panorama lounge or on its large outdoor deck while taking in views of the isolated island of Bjørnøya in the middle of the Barents Sea.



Reindeer, Svalbard



Longyearbyen, Svalbard

© SHUTTERSTOCK, © EYEEM / ALAMY STOCK PHOTO

Day 8 | Longyearbyen

In the morning, we sail Billefjord and see the Nordenskjold glacier before arriving at the Arctic frontier town of Longyearbyen at the top of the world.

Approx. time in port: 6 hours

Day 9 | Ny-Ålesund

We sail to Ny-Ålesund, a climate research centre in a former coal mine town. Then, scan for Svalbard wildlife like reindeer, whales, and walrus in Kongsfjord.

Approx. time in port: 4 hours

Day 10 | At sea

The ship turns south to head back to the Norwegian mainland via the Barents Sea. Enjoy lectures and activities from your Coastal Experience Team.

Day 11 | Torsken

This small fishing village is on the island of Senja, called

‘Little Norway’ for its varied landscapes and placed in CNN’s ranking of the top ten most beautiful islands in the world.

Time in port: 6 hours

Day 12 | Stokmarknes and Svolvær

First, we head to Stokmarknes, the birthplace of Hurtigruten and home of the Hurtigruten Museum. Next, it’s on to Svolvær, a bustling town at the heart of the Lofoten islands.

Approx. time in port:

Stokmarknes: 2 hours

Svolvær: 4 hours

Day 13 | Brønnøysund

This stretch of the Norwegian coast, called Helgeland, is known for the UNESCO-listed Vega archipelago and for its distinctive mountains, like Torghatten, which have inspired

local tales of trolls.

Approx. time in port: 4 hours

Day 14 | Ålesund & Sæbø

A quick stop in the Art Nouveau town of Ålesund and we head into the Hjørundfjord in the Sunnmøre Alps. At the heart of the fjord is the peaceful little village of Sæbø.

Approx. time in port:

Ålesund: 2 hours, Sæbø: 4 hours

Day 15 | Bergen

You return to Bergen in the morning, bringing back special memories of crossing the Arctic Circle and sailing to the edge of the world in Svalbard.

Approx. arrival time: 7am

INCLUDED

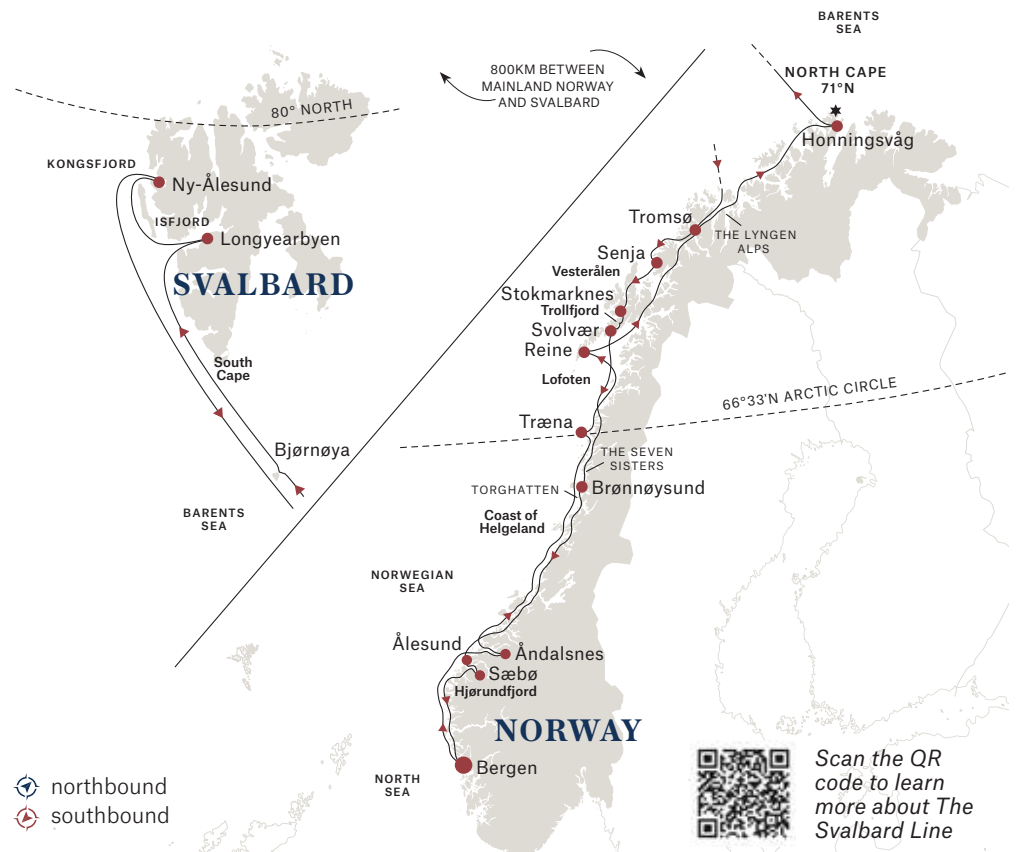
- 15-day full voyage on The Svalbard Line
- Daily breakfast, lunch, and dinner in the ship’s main restaurant Flora
- Daily lunch and dinner in the ship’s Brasserie Arran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series

Inside Cabin from only **£3,527pp**

Outside Cabin from only **£4,056pp**

Arctic Superior from only **£5,996pp**

Suite from only **£8,818pp**



Bergen – Longyearbyen

7 ports

15+ optional excursions

Departure dates 2025:

20 May, 3 Jun, 17, 1, 15, 29 Jul,
12, 26 Aug, 9 Sep

8

DAYS

THE SVALBARD LINE—NORTH

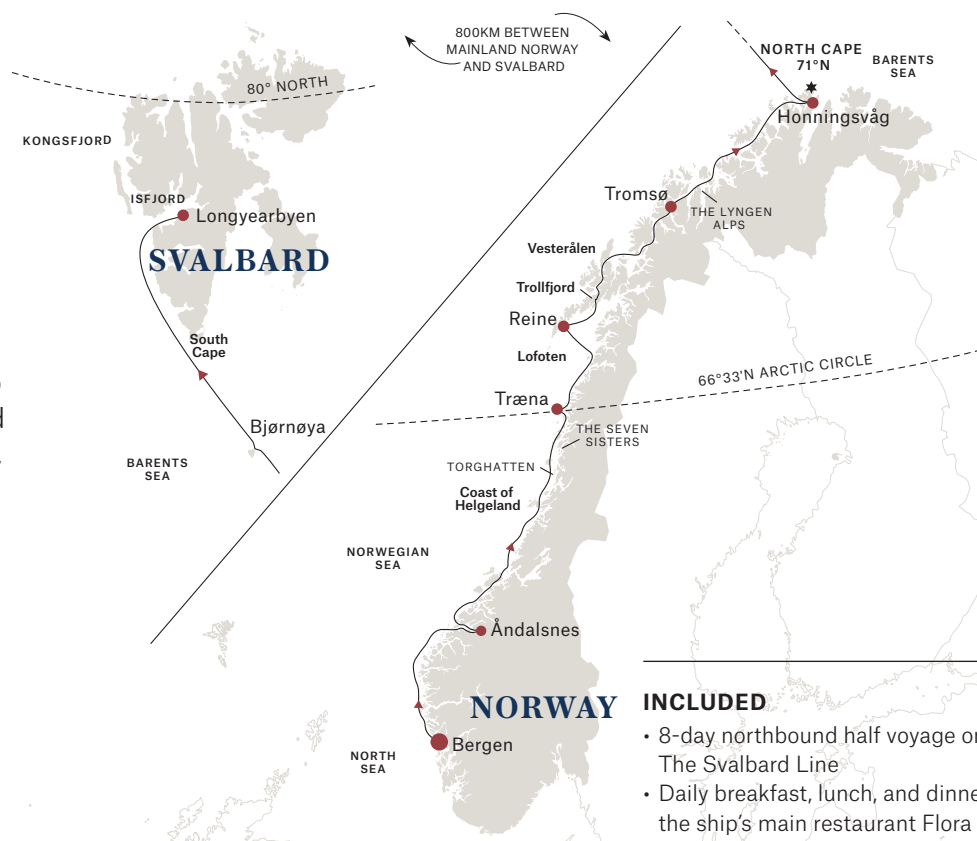
The northbound leg of the full voyage is also available as a stand-alone half voyage.

Sail from Bergen, admire the Romsdal mountain valley, and then hug the Helgeland coast in Træna. A highlight on your journey is likely to be Reine, probably the most picturesque fishing village not just in Lofoten but in all of Norway.

After Tromsø and the North Cape, you'll go even further into the Arctic via the isolated island of Bjørnøya. From the open sea, the jagged peaks of Svalbard's mountains appear on the horizon. We dock into frontier town of Longyearbyen via the Isfjord. Welcome to the top of the world.

Itinerary:

Day 1 | Bergen
Day 2 | Åndalsnes
Day 3 | Træna
Day 4 | Reine
Day 5 | Tromsø
Day 6 | Honningsvåg
Day 7 | At sea
Day 8 | Longyearbyen



INCLUDED

- 8-day northbound half voyage on The Svalbard Line
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Arran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series



Longyearbyen, Svalbard



Scan the QR code to
learn more about The
Svalbard Line (North)

Inside Cabin
from only

£2,116pp

Outside Cabin
from only

£2,434pp

Arctic Superior
from only

£3,598pp

Suite
from only

£5,291pp

Longyearbyen – Bergen

9 ports

15+ optional excursions

Departure dates 2025:

27 May, 10 Jun, 24 Jun, 7 Jul, 22 Jul,
5 Aug, 19 Aug, 2 Sep, 16 Sep

8

DAYS

THE SVALBARD LINE—SOUTH

Start your half voyage from
Svalbard and head south to the
coast of mainland Norway.

Your journey with us starts from Longyearbyen, the main settlement in Svalbard. From this colourful and surprisingly cosmopolitan town, your ship takes you north to Ny-Ålesund, a former coal mine that has turned into an international science research settlement.

You'll then experience the southbound route of The Svalbard Line, crossing the Barents Sea to mainland Norway. There, you'll explore the idyllic island of Senja, the show-stopping scenery in Lofoten, the Helgeland coast, and the original Ålesund on your way to the city of Bergen.

Itinerary:

Day 1 | Longyearbyen

Day 2 | Ny-Ålesund

Day 3 | At sea

Day 4 | Torsken

Day 5 | Stokmarknes
and Svolvær

Day 6 | Brønnøysund

Day 7 | Ålesund and Sæbø

Day 8 | Bergen



INCLUDED

- 8-day southbound half voyage on The Svalbard Line
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series



Scan the QR code to
learn more about The
Svalbard Line (South)

Inside Cabin
from only

£2,116pp

Outside Cabin
from only

£2,434pp

Arctic Superior
from only

£3,598pp

Suite
from only

£5,291pp



THE NORTH CAPE LINE

Sail from capital Oslo to North Cape at the top of the European continent, and back, being in awe whenever Norway's Northern Lights appear above.

15
DAYS

Oslo – Honningsvåg – Oslo

13 ports

25+ optional excursions

Departure dates 2025: 26 Sep, 10, 24 Oct, 7, 21 Nov, 5, 19 Dec

Departure dates 2026: 2, 16, 30 Jan, 13, 27 Feb, 13,
27 Mar, 10, 24 Apr



Oslo Opera House

Day 1 | Oslo

What better way to start your Norwegian experience than by exploring the nation's capital? See the iconic iceberg-inspired Opera House and the nearby Munch Museum.

Approx. departure time: 8pm

Day 2 | At sea

Relax and admire the beautiful soft scenery of southern Norway. Start getting to know your shipmates and the Coastal Experience Team.

Day 3 | Lysefjord and Stavanger

We sail through the Lysefjord in the morning, giving you views of the famous Pulpit Rock. Wander around the colourful city of Stavanger, known as the 'Oil Capital of Norway'.

Approx. time in port: 5 hours

Day 4 | Ålesund

This picturesque town at the end of a small peninsula is made even more beautiful by its colourful Art Nouveau architecture. Take in the views from nearby Mount Aksla.

Approx. time in port: 4 hours

Day 5 | Rørvik

Count the 6,000 islands, reefs, and islets that make up the Vikna archipelago around the cosy fishing port of Rørvik. The town is home to the Norveg Coastal Museum.

Approx. time in port: 4 hours

Day 6 | Svolvær and Stokmarknes

Svolvær is the heart of the beautiful Lofoten islands. Stokmarknes in Vesterålen is where we were founded in 1893, and the site of the ship-in-a-bottle Hurtigruten Museum.

Approx. time in port:

Svolvær: 5 hours

Stokmarknes 2 hours

northbound

southbound

Day 7 | Tromsø

You'll have all day to get to know Tromsø, the historic and modern-day city of the Arctic. It boasts impressive architecture, top restaurants, and a variety of optional excursions.

Approx. time in port: 8 hours

Day 8 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a cliff-top globe monument and café.

Approx. time in port: 12 hours

Day 9 | Alta

Famous for its iconic Northern Lights Cathedral, Alta frequently enjoys clear skies, making it the perfect place for viewing the aurora borealis should they appear.

Approx. time in port: 7 hours

Day 10 | Narvik

Narvik's position between mountains and fjords makes it a very scenic port town, with also strategic importance during WWII. Take the cable car up to Narvikfjellet for the best views.

Approx. time in port: 5 hours

Day 11 | At sea

The ship has now begun to sail south along the inner coastal route. Relax and admire the scenery from the lounge, keeping an eye out for Sea Eagles and whales.

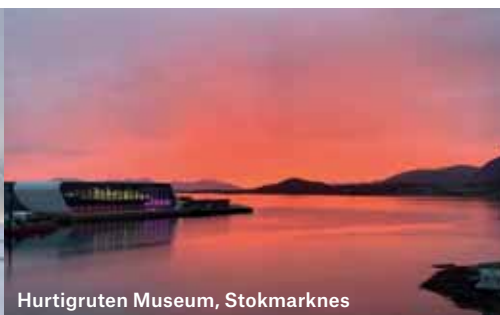
Day 12 | Åndalsnes

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along the Isfjord and the Romsdalsfjord.

Approx. time in port: 8 hours



Globe monument, 71°N



Hurtigruten Museum, Stokmarknes

© ESPEN MILLS / HURTIGRUTEN; © FABRIZIO BARDELLI / HURTIGRUTEMUSEET

Day 13 | Bergen

'The City of Seven Mountains' is Norway's second largest city. Head to the top of Mount Fløyen via the funicular and browse the shops in the UNESCO Bryggen area.

Approx. time in port: 6 hours

Day 14 | Kristiansand

This city embraces its status as Norway's southernmost city, from the whitewashed walls of Posebyen old town to the fine sand and palm trees of Bystranda urban beach.

Approx. time in port: 4 hours

Day 15 | Oslo

You arrive back in Oslo in the morning, bringing back special memories of crossing the Arctic Circle up to the North Cape and hopefully seeing Norway's Northern Lights.

Approx. arrival time: 8am



NORTHERN LIGHTS PROMISE

Free 6 or 7-day voyage if the aurora doesn't occur within sight of the ship on voyages of 11 days or more departing between 20 Sep & 31 Mar.*

INCLUDED

- 15-day full voyage on The North Cape Line – Winter
- The original Northern Lights Promise from Hurtigruten
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Arran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series



Scan the QR code
to learn more about
The North Cape Line

Inside Cabin
from only

£2,645pp

Outside Cabin
from only

£3,042pp

Arctic Superior
from only

£4,497pp

Suite
from only

£6,613pp

*Visit our website for terms and conditions.

Oslo – Tromsø

7 ports

12+ optional excursions

Departure dates 2025: 26 Sep,
10, 24 Oct, 7, 21 Nov, 5, 19 Dec

Departure dates 2026: 2, 16, 30 Jan,
13, 27 Feb, 13, 27 Mar, 10, 24 Apr

7

DAYS

THE NORTH CAPE LINE—NORTH

For a one-week Signature voyage in search of the Northern Lights, choose the northbound section of The North Cape Line.

This voyage sails between Norway's capital city of Oslo and the Arctic capital of Tromsø. Along the way, you'll bear witness to some of Norway's best sights, and enjoy the colours of the coast in autumn, winter, or spring, depending on when you choose to travel.

Gaze in awe at the iconic 604-metre-tall cliff known as Pulpit Rock as we sail the Lysefjord. Then, admire Art Nouveau architecture in the charming coastal town of

Ålesund before bracing yourself for the sheer beauty that the islands and mountains of Lofoten never fail to display.

Itinerary:

Day 1 | Oslo

Day 2 | At sea

Day 3 | Lysefjord and Stavanger

Day 4 | Ålesund

Day 5 | Rørvik

Day 6 | Svolvær and
Stokmarknes

Day 7 | Tromsø



Vigeland Sculpture Park, Oslo

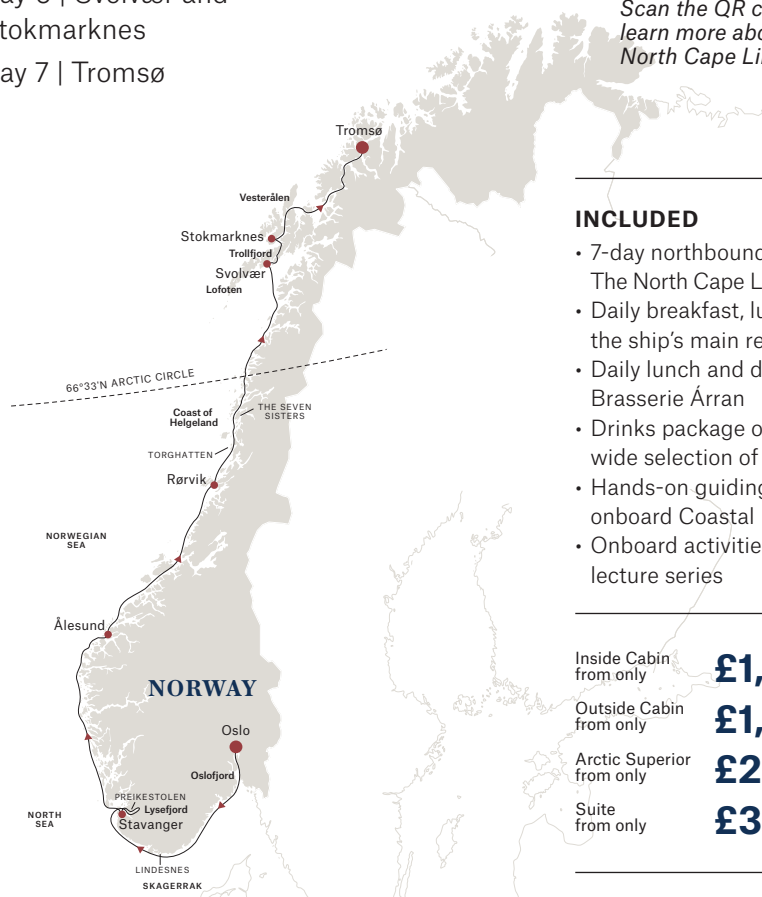
Scan the QR code to
learn more about The
North Cape Line - North



Pulpit Rock, Lysefjord



Mount Aksla, Ålesund



INCLUDED

- 7-day northbound half voyage on The North Cape Line: North
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series

Inside Cabin
from only

£1,587pp

Outside Cabin
from only

£1,825pp

Arctic Superior
from only

£2,698pp

Suite
from only

£3,968pp

Tromsø - Oslo

8 ports

12+ optional excursions

Departure dates 2025: 2, 16, 30 Oct,
13, 27 Nov, 11, 25 Dec

Departure dates 2026: 8, 22 Jan,
5, 19 Feb, 5, 19 Mar, 2, 16, 30 Apr

9

DAYS

THE NORTH CAPE LINE—SOUTH

Start in 'the Arctic capital' of Tromsø, go north to the top of Europe, and then sail south to Bergen and eventually Oslo.

The southbound section of The North Cape Line is split between northern Norway and then western and southern Norway. This means you'll spend the first half of this voyage in the Arctic Circle, increasing your chances of seeing the aurora borealis over four and a half days.

Stand at the top of the European continent at North Cape via Honningsvåg. Drop in to Sorrisniva Ice Hotel in Alta and learn about WWII history in Narvik. Once south, you'll have the scenery of the Romsdal valley beckoning you, and the sights and sounds of Bergen's wharf district and fish market.

Itinerary:

Day 1 | Tromsø
Day 2 | Honningsvåg
Day 3 | Alta
Day 4 | Narvik
Day 5 | At sea
Day 6 | Åndalsnes
Day 7 | Bergen
Day 8 | Kristiansand
Day 9 | Oslo



Scan the QR code to learn more about The North Cape Line - North



Aurora Borealis, Tromsø



Northern Lights Cathedral, Alta

© RELAXPOTO.DE / GETTY IMAGES © KAY FOCHTMANN / HURTIGRUTEN



INCLUDED

- 9-day southbound half voyage on The North Cape Line: South
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series

Inside Cabin
from only

£1,587pp

Outside Cabin
from only

£1,825pp

Arctic Superior
from only

£2,698pp

Suite
from only

£3,968pp



Signature
VOYAGES

WHAT'S INCLUDED

Our Signature voyages come with a long list of inclusive benefits and possible upgrades.

FOR GUESTS IN CABINS

Enjoy an impressive range of included benefits when you choose from our selection of comfortable options: Polar Inside, Polar Outside, and Arctic Superior cabins.

Accommodation

- Choice of cabin type
- Choice of cabin location ^{FULL VOYAGES ONLY}
- Accommodation in a comfortable cabin with ensuite bathroom

Food and drink

- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in Brasserie Árran
- Unlimited selected drinks in Flora, Brasserie Árran, and 1893 Bar during opening hours
- Unlimited selected tea and coffee
- Afternoon snack in the bar
- Culinary demonstrations and food tastings

Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- Daily themed lectures, photography guidance, arts and crafts sessions
- Access to the fitness room and sauna
- Music entertainment and library access
- Selection of equipment for outdoor activities off ship

+ Upgrade your voyage with:

- + Daily breakfast, lunch, and dinner in award-winning fine dining restaurant Røst
- + Unlimited selected drinks in Røst during opening hours with an upgraded wine selection
- + Unlimited handcrafted cocktails in the bar during opening hours
- + Afternoon tea with sparkling wine
- + Hurtigruten clothing package including shell jacket, wool sweater, wool hat
- + Camera equipment and binoculars rental
- + Wide range of optional seasonal excursions and guided hikes

FOR GUESTS IN SUITES

For the absolute best in onboard comfort, cuisine, service, and beautifully appointed rooms, choose our Signature voyages suite experience.

Accommodation

- Choice of suite type
- Choice of suite location ^{FULL VOYAGES ONLY}
- Fast track, priority check-in
- Accommodation in a stylish, spacious suite with ensuite bathroom
- No charge on any items in your suite's minibar
- Daily minibar refill
- King-size beds
- Daily turndown service
- Hurtigruten clothing package including shell jacket, wool sweater, wool hat ^{FULL VOYAGES ONLY}

Food and drink

- Choice of dining times during the main restaurant's opening hours
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in Brasserie Árran
- Daily breakfast, lunch, and dinner in award-winning fine dining restaurant Røst
- Exclusive dinner with the ship's officers
- Unlimited selected drinks in Flora, Brasserie Árran, and 1893 Bar during opening hours
- Unlimited selected drinks in Røst during opening hours
- Unlimited cocktails in the bar during opening hours
- Unlimited tea and coffee (selected types offered)
- Culinary demonstrations and food tastings
- Occasional afternoon tea with cakes and sparkling wine

Life on board

- Complimentary Wi-Fi throughout the ship and in your suite
- Multi-lingual Coastal Experience Team
- Access to the fitness room and sauna
- Daily themed lectures, photography guidance, arts and crafts sessions
- Music entertainment and library access
- Selection of equipment for outdoor activities off ship
- Visit to the bridge when in port – at the Captain's discretion
- Complimentary use of binoculars
- 2,500 NOK in onboard credit ^{FULL VOYAGES ONLY}

+ Upgrade your voyage with:

- + Camera equipment rental
- + Wide range of optional seasonal excursions and guided hikes

MS TROLLFJORD

Named after a small spectacular fjord in the Vesterålen archipelago in Arctic Norway, MS Trollfjord is the award-winning flagship of our Signature voyages.

In summer, it follows the Midnight Sun and sails to the top of the world on The Svalbard Line. In Winter, it brings our guests on The North Cape Line to the northernmost point in Europe in search of the aurora.

For relaxing

- Complimentary Wi-Fi throughout the ship
- Double-storey viewing lounge on the top floors
- Large outdoor observation deck and walk-around deck
- Sauna with large windows on the upper floor
- Fitness room with large windows on the upper floor
- In-depth lectures with the Coastal Experience Team
- Activity programme, including a photography workshop
- Library with a selection of books in various languages
- Onboard shop with essentials and souvenirs

Food and drink

- Main restaurant Flora for all three daily meals
- Rustic Sámi-inspired cuisine at Brasserie Árran
- Five-course Arctic fine dining restaurant Røst
- 1893 bar with extensive list of beers, wines, spirits, and cocktails

Cabins: 249 and 21 suites

Year of construction: 2002

Refurbished: 2023

Shipyard: Fosen Mek.
Verk., Norway

Gross tonnage: 16,140

Length: 135.75 metres

Beam: 21.5 metres

Service speed: 15 knots



MS Trollfjord



Expedition Suite

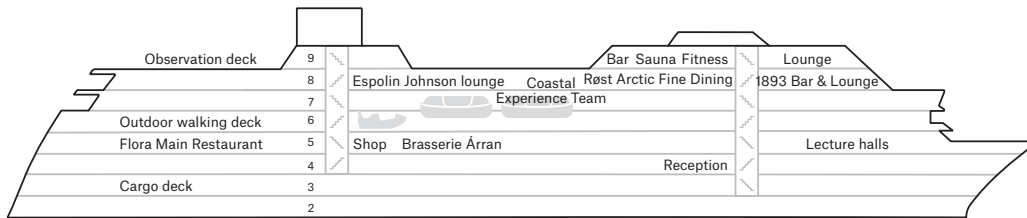


Double-storey viewing lounge

© ESPEN MILLS / HURTIGRUTEN, SALVATORE RIZZO / HURTIGRUTEN

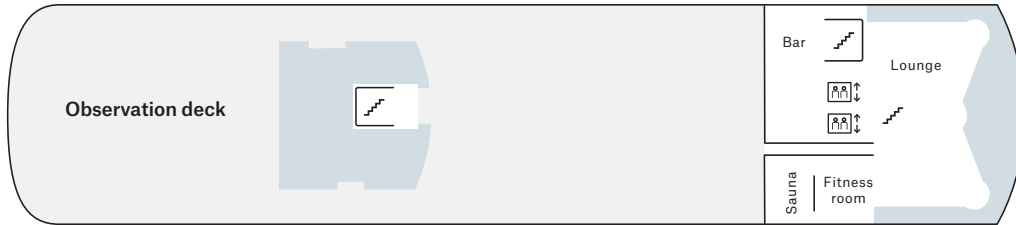
	CATEGORY		DECK	SIZE (m²)	DESCRIPTION
EXPEDITION SUITES	MX	Owner's suite	8	43-45 m²	Two-room suite, king-size bed, bathtub, seating area, dining table, TV, kettle, minibar, private balcony.
	MG	Grand suite	7, 8	25-35 m²	One-room suite, king-size bed, seating area, TV, kettle, minibar, some with bathtub, bay window or private balcony.
	M	Suite	7	23-24 m²	One-room suite, king-size bed, TV, kettle, minibar and private balcony.
	Q	Mini suite	6, 7	16-24 m²	One-room suite, king-size bed, seating area, TV, kettle, minibar.
ARCTIC SUPERIOR	QJ	Outside cabin	6, 7	16-17 m²	With limited/no view, double bed, seating area, TV, kettle, minibar.
	YA	Outside cabin	6	16 m²	Three single beds, one is an upper berth, table, TV, kettle, minibar. Adapted for guests with limited mobility.
	U	Outside cabin	4, 7, 8	10-14 m²	Most with double bed. Some with twin beds, one of which converts into a sofa. Some cabins with table, kettle, minibar.
	P	Outside cabin	6	10-11 m²	Double bed, kettle, minibar.
POLAR OUTSIDE	O	Outside cabin	4, 6	10-11 m²	Two single beds, one of which converts into a sofa. Some with double bed.
	N	Outside cabin	4	10-11 m²	Two single beds, one of which converts into a sofa or upper and lower berths.
	L	Outside cabin	4	10-11 m²	Two single beds, one of which converts into a sofa, some with upper and lower berths. Some portholes have a limited view.
	J	Outside cabin	6, 7	11-12 m²	Three single beds, one converts into a sofa and one is an upper berth. Windows with limited or no view.
POLAR INSIDE	K	Inside cabin	6, 7	9-11 m²	Twin beds, one of which converts into a sofa or upper and lower berths.
	I	Inside cabin	4	9-11 m²	Twin beds, one of which converts into a sofa or upper and lower berths.

All information is subject to change.

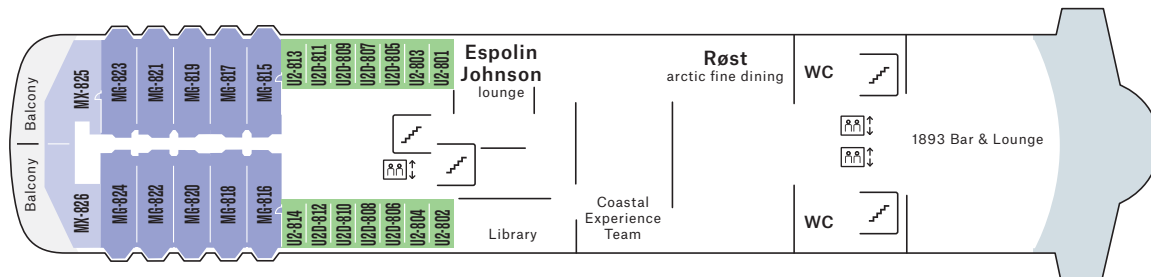


Deck

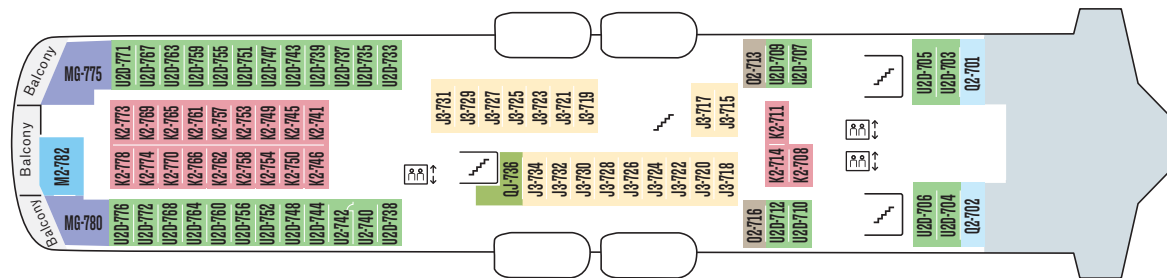
9



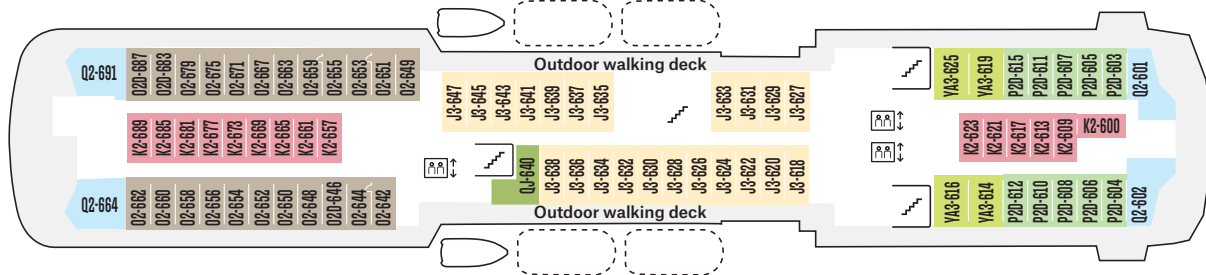
8



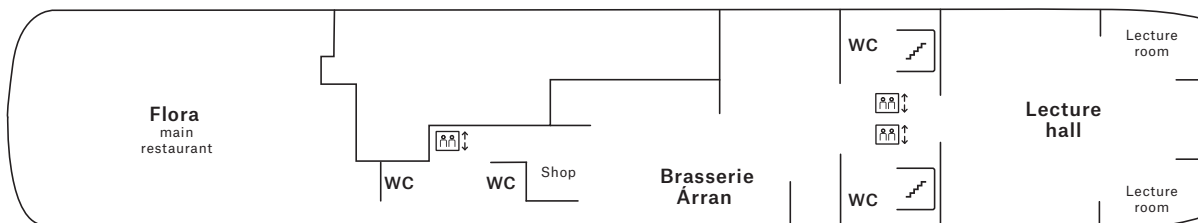
7



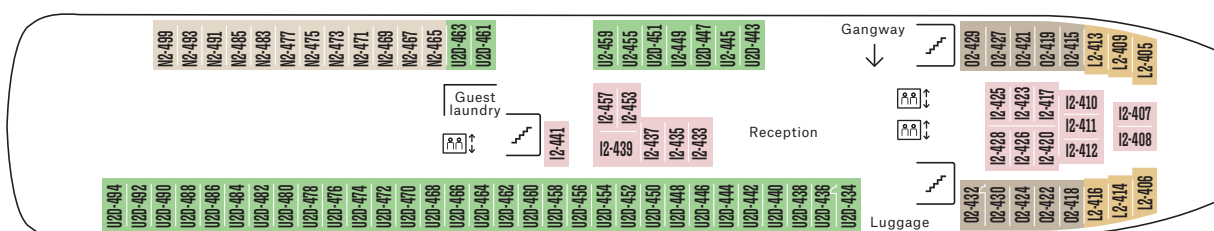
6



5



4



Original

VOYAGES



Experience the original Coastal Express that Hurtigruten founded over 130 years ago, loved for generations



The Coastal Express sails day and night to 34 diverse ports, from frontier Arctic cities to quiet fishing villages



Local ingredients for our Norway's Coastal Kitchen onboard food concept are sourced where we sail at 15 ports



Travel like a local with local Norwegians as our ships bring passengers, cargo, and cars to different communities



Our famous route connecting local communities since 1893

THE COASTAL EXPRESS

The voyage that gave us our name, named 'The World's Most Beautiful Voyage' by Lonely Planet.

- Sailing all year
- 12 days, 34 ports twice
- Northbound only: 7 days, 34 ports
- Southbound only: 6 days, 33 ports
- Average of 6 ports per day
- Port calls day and night
- From 10 minutes to 4 hours in port
- 70+ optional seasonal excursions

THE COASTAL EXPRESS - SHORT VOYAGES

Pick from different sections of our famous route for the ideal long weekend or for tailor-made trips.

- Sailing all year
- 5 days or less
- Average of 6 ports per day
- Port calls day and night
- From 10 minutes to 4 hours in port

THE COASTAL EXPRESS - TOURS

Packages featuring land tours, hotels, and more before and after your voyage.

- 15 day Follow the Northern Lights - Helsinki to Oslo
- 17 day Follow the Northern Lights - Oslo to Helsinki
- 15 day Follow the Midnight Sun - Norway, Sweden and Finland

Original
VOYAGES

THE COASTAL EXPRESS

Our historic route as a lifeline to local communities
sails the Norwegian coast day and night.
Ports visited in the night on the northbound
route are then seen by day southbound.

11 **12**
DAYS DAYS

Bergen – Kirkenes – Bergen

34 ports twice

Average of 6 ports per day

Between 10 minutes to 4 hours in port

Sailing all year



Svolvær



Snowmobiling

© ØRJAN BERTELSEN / HURTIGRUTEN

DAY 1: Bergen ⚡

Your journey begins in Bergen, 'The City of Seven Mountains', renowned for its colourful wooden wharves and bustling fish market.

DAY 2: Florø – Molde ⚡

Sail through idyllic fjords, past islets and skerries to the town of Ålesund and its Art Nouveau architecture.

DAY 3: Kristiansund – Rørvik ⚡

Visit Nidaros Cathedral, Norway's most famous church, and stroll through the charming Baklandet district in the old Viking city of Trondheim.

DAY 4: Brønnøysund – Svolvær ⚡

Join us out on deck for a traditional ceremony to mark crossing the Arctic Circle. You're now in the realm of winter's Northern Lights and summer's Midnight Sun.

DAY 5: Stokmarknes – Skjervøy ⚡

Explore the city of Tromsø, the Arctic capital or enjoy an optional seasonal excursion such as skiing, kayaking, dog sledding, or cruising on a silent, electric boat.

DAY 6: Øksfjord – Berlevåg ⚡

Welcome to Troms & Finnmark, Sámi country, where the fjords make way for tundra, the bird cliffs of Honningsvåg and spectacular North Cape at the top of Europe.

⚡ northbound
⚡ southbound

DAY 7: Båtsfjord – Kirkenes – Berlevåg

Kirkenes, a short distance from the border, marks your turning point. Ports that were passed at night northbound are visited during the day southbound.

DAY 8: Mehamn – Tromsø

Visit Hammerfest, home to a UNESCO-listed Meridian Column. Take in the views of the Lyngen Alps before arriving in Tromsø to enjoy an optional midnight concert.

DAY 9: Tromsø – Stamsund

See the unspoilt beauty of the fabled Vesterålen and Lofoten islands. Admire the dramatic scenery from out on deck or on an optional excursion.

DAY 10: Bodø – Rørvik

The stunning Helgeland Coast awaits, including the Seven Sisters mountain range and Torghatten Mountain, pierced by a natural tunnel.

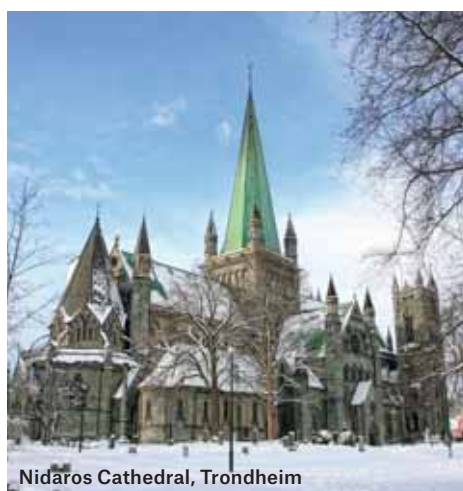
DAY 11: Trondheim – Ålesund

Revisit the royal city of Trondheim, then sail to Kristiansund, Norway's 'Bacalao Capital' before you reach Molde via the majestic Romsdal Alps.

You can choose to end your voyage in Trondheim. This gives you the option of taking the Dovre Railway to the cosmopolitan capital of Oslo.

DAY 12: Bergen

Don't miss views of Nordfjord before you disembark in Bergen. Book a post-voyage extension to explore more of this historic city.



Nidaros Cathedral, Trondheim



Sea Eagle Safari



Sámi



Ålesund



NORTHERN LIGHTS PROMISE

Free 6 or 7-day voyage if the aurora doesn't occur within sight of the ship on voyages of 11 days or more departing between 20 Sep & 31 Mar.*

INCLUDED

- 11 or 12-day full voyage on The Coastal Express
- The original Northern Lights Promise from Hurtigruten
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal Experience Team

Inside Cabin from only

£1,604pp

Outside Cabin from only

£1,892pp

Arctic Superior from only

£2,357pp

Suite from only

£3,849pp



Scan the QR code to learn more about The Coastal Express

*Visit our website for terms and conditions.

Original VOYAGES

Bergen – Kirkenes

34 ports

Average of 6 ports per day

Between 10 mins to 4 hours in port

Sailing all year

7

DAYS

THE COASTAL EXPRESS – NORTH

One week sailing north to the top of Norway, visiting the coast's biggest cities and towns along the way. Best for those that like history, culture, shopping, and sightseeing.

Starting from Bergen and disembarking in Kirkenes in the north, you'll be able to spend hours exploring the Art Nouveau inspired town of Ålesund; the royal city of Trondheim and its Nidaros Cathedral; Bodø just above the Arctic Circle, and Tromsø, capital of the Arctic.

It's not all about the towns and cities though. Sail in spring from March to May or autumn from September to October for the hidden gem of Urke in the Hjørundfjord or in summer between 1 June and 31 August to bask in the beauty of the UNESCO-listed Geirangerfjord.

Itinerary:

Day 1 | Bergen

Day 2 | Florø - Molde

Day 3 | Kristiansund - Rørvik

Day 4 | Brønnøysund - Svolvær

Day 5 | Stokmarknes - Skjervøy

Day 6 | Øksfjord - Berlevåg

Day 7 | Båtsfjord - Kirkenes



Scan the QR code to learn more about The Coastal Express - North

INCLUDED

- 7-day northbound half voyage on The Coastal Express
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal Experience Team

Inside Cabin from only	£1,155pp
Outside Cabin from only	£1,362pp
Arctic Superior from only	£1,697pp
Suite from only	£2,771pp



Bergen



Friluftsliv!

© SHUTTERSTOCK © BRIAN BERTELSEN / HURTIGRUTEN

Original
VOYAGES

Kirkenes – Bergen

33 ports

Average of 6 ports per day

Between 10 mins to 4 hours in port

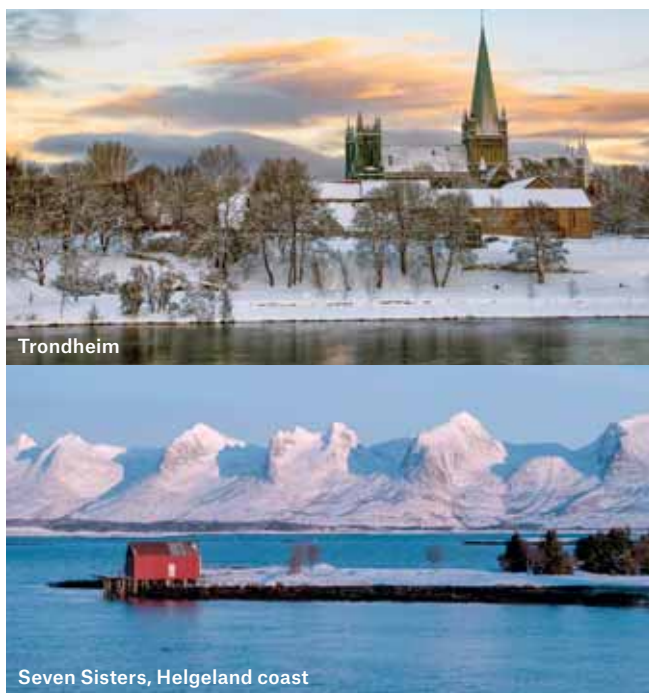
Sailing all year

6

DAYS

THE COASTAL EXPRESS – SOUTH

The ideal voyage for nature lovers with less than a week to spare. You'll enjoy daytime sailings of Norway's most beautiful archipelagos and striking mountain ranges.



Scan the QR code to
learn more about The
North Cape Line - South

Sail from the dramatic Arctic landscapes of northern Norway down past Lyngenfjord to Senja, one of Norway's most scenic islands. We'll then weave through the beautiful Vesterålen and Lofoten islands, with a possible detour into Trollfjord.

Further south, the ship takes in views of the Helgeland Coast. Legend has it that the Seven Sisters mountain range are seven troll princesses turned to stone. Likewise, the dramatic natural tunnel that pierces the

centre of Torgshatten mountain is also the inspiration for some local lore.

Itinerary:

- Day 1 | Kirkenes
- Day 2 | Mehamn - Tromsø
- Day 3 | Tromsø - Stamsund
- Day 4 | Bodø - Rørvik
- Day 5 | Trondheim - Ålesund
- Day 6 | Ålesund - Bergen

INCLUDED

- 6-day southbound half voyage on The Coastal Express
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal Experience Team

Inside Cabin
from only

£930pp

Outside Cabin
from only

£1,097pp

Arctic Superior
from only

£1,367pp

Suite
from only

£2,232pp

SHORT VOYAGES

You can also choose to do just a few days of The Coastal Express route. These are ideal for long weekend getaways or as an add-on to your other plans in Norway.



ATV Quad biking



Raftsundet



Cycle tour

© ØRJAN BERTELSEN / HURTIGRUTEN; © STIAN KLO / HURTIGRUTEN; © RAYMOND ENGMARK / HURTIGRUTEN

NORTHBOUND

West Fjords to the Arctic Capital

5 days | Bergen–Tromsø
From £442pp

West Fjords to Lofoten

4 days | Bergen–Svolvær
From £329pp

Lofoten to the Norwegian Border

4 days | Svolvær–Kirkenes
From £275pp

West Fjords to the Viking Capital

3 days | Bergen–Trondheim
From £221pp

Viking Capital to the Arctic Capital

3 days | Trondheim–Tromsø
From £219pp

SOUTHBOUND

Lofoten to the West Fjords

4 days | Svolvær–Bergen
From £328pp

Arctic Capital to the West Fjords

4 days | Tromsø–Bergen
From £440pp

Arctic Capital to the Viking Capital

3 days | Tromsø–Trondheim
From £221pp

Norwegian Border to Lofoten

3 days | Kirkenes–Svolvær
From £276pp

Norwegian Border to the Arctic Capital

2 days | Kirkenes–Tromsø
From £172pp

Viking Capital to the West Fjords

2 days | Trondheim–Bergen
From £168pp



Scan the QR code
to learn more about
Short Voyages



Fishing village

© ESPEN MILLS / HURTIGRUTEN

Original VOYAGES

TOURS

You can choose from a range of small group escorted tours with added land tours, hotels, and more before and after your Coastal Express voyage.

Helsinki - Kirkenes - Bergen - Oslo

34 ports | up to 8 ports per day

Between 10 minutes to 4 hours in port

Various departures:
7 October 2025 - 28 March 2026

15
DAYS

FOLLOW THE NORTHERN LIGHTS: FINLAND TO NORWAY

**INCLUDING THE COASTAL EXPRESS -
SOUTH AND NORWAY IN A NUTSHELL**

Travel up through Finland from its capital to join the ship at Kirkenes for your voyage down to Bergen. Finish with a train ride to Oslo.

Price from **£4,308pp**

Oslo - Bergen - Kirkenes - Helsinki

34 ports | up to 8 ports per day

Between 10 minutes to 4 hours in port

Various departures:
14 September 2025 - 26 March 2026

17
DAYS

FOLLOW THE NORTHERN LIGHTS: NORWAY TO FINLAND

**INCLUDING THE COASTAL EXPRESS -
NORTH AND NORWAY IN A NUTSHELL**

Two days exploring Oslo before a two-day train trip to Bergen via Flam and Voss. From there, sail up to Kirkenes, travel down through Finland and spend a day in Estonia.

Price from **£4,497pp**

Stockholm - Helsinki - Kirkenes - Bergen

34 ports | up to 8 ports per day

Between 10 minutes to 4 hours in port

Various departures:
30 May 2025 - 16 July 2025

15
DAYS

FOLLOW THE MIDNIGHT SUN: SWEDEN, FINLAND AND NORWAY

INCLUDING THE COASTAL EXPRESS - SOUTH

Bask in the long, summer days as you explore the Finnish Lapland and take in Norwegian coastal towns.

Price from **£4,079pp**

For full details of our tours for the 2025/26 season,
please visit hurtigruten.co.uk or scan the QR code



Original
VOYAGES

WHAT'S INCLUDED

Sail on one of our Original Voyages and enjoy our feel-at-home Hurtigruten hospitality.



FOR GUESTS IN CABINS

Enjoy various included benefits when you choose from our selection of comfortable options: Polar Inside, Polar Outside, and Arctic Superior cabins.

Accommodation

- Choice of cabin type
- Choice of cabin location FULL VOYAGES ONLY
- Accommodation in a comfortable cabin with ensuite bathroom

Food and drink

- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Unlimited selection of tea and black filter coffee

Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- Daily themed lectures

+ Upgrade your voyage with:

- + Wine package (House, Superior, Premium)
- + Priority check-in
- + Welcome basket with sparkling wine
- + Traditional Norwegian wool sweater FULL VOYAGES ONLY
- + Choice of dining time
- + Dinner in fine dining restaurant Kysten
- + Wide range of optional seasonal excursions and guided hikes



Arctic Superior Cabin

FOR GUESTS IN SUITES

For the best in our Original voyages' onboard comfort, cuisine, service, and beautifully appointed rooms, choose our suite experience.

Accommodation

- Choice of suite type
- Choice of suite location FULL VOYAGES ONLY
- Fast track, priority check-in
- Accommodation in a stylish, spacious suite with ensuite bathroom
- Welcome basket with sparkling wine
- Traditional Norwegian wool sweater FULL VOYAGES ONLY

Food and drink

- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Unlimited selection of tea and black filter coffee

Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- Daily themed lectures

+ Upgrade your voyage with:

- + Wine package (House, Superior, Premium)
- + Choice of dining time
- + Dinner in fine dining restaurant Kysten
- + Wide range of optional seasonal excursions and guided hikes



Suite



Original VOYAGES

The Coastal Express

MEET OUR FLEET

MS RICHARD WITH

Proudly bearing the name of the famous Captain who founded Hurtigruten.

- 199 cabins and 19 suites
- Nordic style décor, refurbished in 2018
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

MS KONG HARALD

In honour of His Majesty of Norway, the reigning monarch King Harald.

- 221 cabins and 2 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

MS NORDNORGE

Named after northern Norway, a region which lies above the Arctic Circle.

- 211 cabins and 12 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop



MS NORDKAPP

The name means 'North Cape', the northernmost point on mainland Europe.

- 214 cabins and 10 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

MS POLARLYS

Translates to 'Polar Lights', a reference to the aurora which appears in polar regions.

- 218 cabins and 6 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team

- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

MS NORDLYS

Norwegian for the 'Northern Lights', another name for the aurora borealis.

- 200 cabins and 19 suites
- Nordic style décor, refurbished in 2019
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

MS MIDNATSOL

Norwegian for the Midnight Sun, a phenomenon that occurs during summer in Arctic Norway.

- 251 cabins and 21 suites
- Nordic style décor, refurbished in 2019
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

TERMS AND CONDITIONS

TRUST US TO KEEP YOU SAFE

We always do our best to keep to our sailing schedule, but sometimes the sea or weather on the Norwegian coast has other plans.

When the wind is too wild or the fog is too thick, your safety comes first for us. Every time. Even if that means we have to change our itinerary or cancel excursions at the last minute.

WILDLIFE IS A SURPRISE

The Norwegian coast is a natural habitat, and we can't control what wildlife you get to see on your voyage with us. A lot depends on the season, migration patterns, and pure luck.

You might see Sea Eagles, seals, or whales. But you also might not. It's the excitement of not knowing that makes the times they do appear feel even more special.

NORTHERN LIGHTS PROMISE TERMS & CONDITIONS Subject to the following 'Terms and Conditions' in 2025/26

This offer applies to all new bookings of voyages of 11 days or more along the Norwegian coast aboard The Original Coastal Express and The North Cape Line. It applies to North Cape Line voyages departing between 20 September 2025 and 31 March 2026 and The Original Coastal Express voyages departing between 20 September 2025 and 31 March 2026.

A Northern Lights occurrence is defined as a sighting from the ship which is recorded by the ship's deck officers and which is announced to passengers on board. Northern Lights will be announced to your cabin or in another way as decided by the Master. An occurrence can last anything from a few minutes to a matter of hours, and the ship's decision as to whether the Northern Lights occurred is final.

We announce occurrences of the Northern Lights on board the ship and you have the option of announcements direct to your cabin or suite. We hope that you will experience seeing the Northern Lights whilst on your voyage with us of 11 days or more, but we cannot be held responsible if you don't.

We promise that in the event of there being no Northern Lights occurrence as defined above, you will receive a 6 or 7-day Original Coastal Express Classic Voyage, departing between 20 September 2026 and 31 March 2027 in an unspecified inside twin cabin on a full-board basis free of charge. You may upgrade to another grade of cabin subject to additional costs and availability. Please note that upgrading to suites with this offer may not be available.

We reserve the right to withdraw or amend the offer at any time. Please check at the time of booking as to the current status of the offer. The offer must be claimed and booked within 28 days from your return date. A choice of departure dates will be given.

The offer excludes flights, transfers, all onboard expenses, excursions, and luggage handling. The offer does not apply to re-scheduled or cancelled cruises. Bookings are non-transferable, non-changeable, and have no cash value. This offer is not combinable with claims for compensation, refunds or price reductions

1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at 210 Pentonville Road, London N1 9JY (Company No: 02865967), a company wholly owned by Hurtigruten Global Sales AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party.

Furthermore, you consent to our use of your personal data in accordance with our Privacy Policy and you are authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements). We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

For Security reasons all adult passengers are required to provide contact information, including phone number and email. We will not issue travel documents before we have received this information.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 6 and 7 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten Global Sales AS.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with

any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of a bond held in favour of the Civil Aviation Authority (www.caa.co.uk; 45-59 Kingsway, London WC2B 6TE) under ATOL number 3584.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a bond held with ABTA (www.abta.com; 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

3. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

(i) If you book more than 90 days

before your scheduled departure date, a non-refundable deposit of 25% is due. The balance is due 90 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

(ii) If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above – you should allow 5 working days for clearance from the time we receive it).

Bookings made within 90 days of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. Information on the trip/s/holiday's general suitability for persons with reduced mobility is provided in the sales and marketing material for the trip/holiday and specific information is available upon request.

We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

- (i) Refuse to embark the Passenger at any port;
- (ii) Disembark the Passenger at any port;
- (iii) Transfer the Passenger to another berth or cabin;
- (iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;
- (v) To administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's

nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding £2,200. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are welcome onboard our cruises, however, we recommend seeking medical advice prior to travel at any stage of the pregnancy. For the sake of the mother and baby, a medical certificate may also be needed at certain stages of the pregnancy.

Up to 4 weeks before the due date: A medical certificate is not needed. Between 2-4 weeks before the due date: A medical certificate is needed to travel with us.

Less than 2 weeks before the due date: For the sake of the mother-to-be and the baby, pregnant mothers are not permitted to travel with us less than 2 weeks before the due date.

5. A - PRICES

All Voyage prices shown in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited.

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed. The price of your confirmed holidays is subject at all times to variations in::

- (i) the price of transportation resulting from the cost of fuel or other power sources;
- (ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation

fees at ports and airports; or (iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or canceling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice. As Hurtigruten is a member of ABTA, Hurtigruten will absorb an amount equal to 2% of the holiday cost before passing on any surcharge.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of £50 per person

Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

5. B - VOYAGE AND AIR PACKAGE HOLIDAY

Prices Do Not Include:

- Travel Insurance
- Luggage Handling
- International Flights except where included in the Air Package Holiday Price
- Optional Excursions
- Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

6. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £50 per person and any further cost we incur in making this alteration. NB:

most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the Arrangements;
- we are notified no less than 7 days before departure;
- you pay any outstanding balance payment, an administration fee of £60 per person as well as any additional fees, charges or other costs arising from the transfer; and
- the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

7. IF YOU CANCEL BEFORE DEPARTURE

You, or any member of your party, may cancel your travel arrangements at any time. Written confirmation from the person who made the booking or your travel agent must be received by us via email or our offices. For postal cancellations, we recommend recorded delivery. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

NORWEGIAN COASTAL VOYAGES:	
When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
- 90 or more days	25%
- 60-89 days	40%
- 28-59 days	70%
- 14-27 days	90%
- Less than 14 days	100%

TERMS AND CONDITIONS

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full. Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change to your confirmed arrangements. If we have to make a Significant Change we will notify you as soon as possible and you may either:

- accept the Significant Change and the contract between us will then be varied to incorporate the change; or
- take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or
- withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before departure date notification given by us. Credit/

Compensation per fare-paying passenger (excluding infants)*

	Scale A	Scale B
0-7 days	£50	£25
8-14 days	£40	£20
15-28 days	£30	£15
29-42 days	£20	£10
43-59 days	£10	£5
More than 60 days		Nil

*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

IMPORTANT NOTE: We will not pay you compensation in the following circumstances:

- where we make a change that is not a Significant Change;
- where we make a Significant Change or cancel your arrangements more than 60 days before departure;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

11. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler,

hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

12. ABTA

We are a Member of ABTA, membership number V7545. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

13. OUR LIABILITY TO YOU

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(ii) Where death and/or personal injury and/or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iii) As set out in these booking conditions we limit the maximum amount we may

have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

(iv) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(v) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention") and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vi) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

(vii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(viii) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(ix) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages

or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

16. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at https://ec.europa.eu/transport/modes/air/safety/air-ban_en) detailing air carriers that are subject to an operating ban with the EU Community.

17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance

communications and finding alternative travel arrangements.

Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/ or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from April 2024 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

19. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

20. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/ dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/ immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: www.hurtigruten.com/en-gb/practical-information/general-terms-and-conditions

Date: April 2024

1893 Ambassadors

**Sign up to our free loyalty
programme and look forward to:**

Welcome gift in your cabin

Complimentary Wi-Fi

5% discount on excursions

Discounts with a range of partners including
10% with Helly Hansen



1893 Ambassadors

© ROBERTO MOIOLA / GETTY IMAGES